



Results of Parent/Carer Questionnaire ~ June 2025

Dear Parents/Carers,

Thank you very much to all who responded to our recent survey , in total we received 15 responses. The overwhelming majority of you clearly feel very positively about the nursery, as can be seen in the figures and comments. We are never complacent, and always strive to improve, so we have outlined the individual suggestions you have made about how we can further develop and improve. We have offered some feedback on how we are addressing these areas or how we plan to improve in the future. The staff and governors will be using this as a working document in our development of the nursery over the next year or so, and in our regular review of our work for your children.

Hollie Westlake
Nursery Manager

Statement	% Strongly Agree/Agree (number of respondents)	% Disagree/ Strongly Disagree	%Neutral	% Don't know/NA
My child is happy at Nursery?	100% (15)			
I feel that my child is well looked after at nursery?	100% (15)			
I found the settling in experience at nursery informative and reassuring?	93.3% (14)		6.7% (1)	
I feel that if I have any concerns regarding my child or their nursery provision, they would be considered fairly and action taken if appropriate?	93.3% (14)		6.7% (1)	
I feel that Tapestry keeps me up to date with information regarding my child?	93.3% (14)		6.7% (1)	
I feel that my child is safe at nursery?	100% (15)			
The nursery environment is welcoming and well-resourced for my child's learning and development?	100% (15)			
The nurseries values and attributes have a positive effect on my child?	100% (15)			
My child's learning is well supported and he/she is making good progress?	100% (15)			
My child's key-person knows my child's needs and routine?	93.3% (14)		6.7% (1)	
I find nursery staff easy to approach and informative about my child's experiences?	93.3% (14)		6.7% (1)	
I find it easy to approach the nursery with a question or problem?	93.3% (14)		6.7% (1)	
I would like to receive more information through tapestry, newsletters and letters home?	46.7% (7)	6.7% (1)	46.7% (7)	
I feel my child's key-person knows them well?	100% (15)			

I would recommend this setting to other parents?	100%			
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What are we doing well at Little Pips Nursery?

- My child is very well looked after, and everyone seems to care about her which means a lot. Everyone is approachable and friendly
- Friendly, approachable, my child speaks fondly of the staff. Varied activities and lovely crafts.
- Supportive of reusable nappies which is great.
- Everything!!!! Everyone I come into contact with is wonderful and I leave my daughter at nursery knowing she is going to have the best day, full of fun and being looked after so well. All the staff are a credit to Little Pips.
- The provision is exceptional. Great sensory trays set up, it is captured fantastically on tapestry to show how much fun the children have. Key people are welcoming and I feel they know my child. She feels safe and welcomed each week. The nursery email inbox is always well monitored and I always receive a response. My child loves coming to nursery and as her parents we couldn't be any happier.
- Lovely learning environment. Staff are friendly and welcoming. Quick check outs at the end of the day are really nice.
- My child seems so happy and I'm always so pleased to see whoever greets him at the gate with a big smile - it's so reassuring for me and lovely to know he's really happy! The activities and the topics that are covered seem so varied and different each day which I think is brilliant - no wonder he loves it! It is also so nice to hear what they've been up to when I pick him up as I always get a little update on the gate! All the staff I've had dealings with so far are so friendly. Thank you all so much:)

What can we do at Little Pips nursery to make it better?

You mentioned -Open days/ days we can come in and play with our children and meet other parents

Our response- We have an open day planned on Saturday 19th July from 12 noon until 3.00pm – you can find details on Tapestry.

You mentioned -Making adjustments to sleep routines when needed

Our response- The team will always do this providing this is in line with safer sleeping practices and our sleeping policy, you can find a copy of this on our website. The best way to let us know if you would like to adjust your child's sleep routine is by emailing the new routine through to the main mailbox so that it can be shared with the room team. Your child's key-person will then either telephone you or send you a message via Tapestry if they have any queries

You mentioned -I like the idea of nursery t shirts we can purchase for the children to wear as a uniform.

Our response- We like this idea too and will look into this!

You mentioned- Tapestry accuracy as this is all parents have to go by

Our response- We choose to use Tapestry as a learning and parent sharing platform as it is one of the most accurate and thorough systems on the market however, like all technology it has its glitches. Our staffing levels ensure staff are available at the beginning and end of every day for parental contact. You can also send us an email or message your child's key-person via Tapestry messenger during our operational hours.

You mentioned - Would like to be able to come in to the setting and have a 'parents evening' session.

Our response- Our last parent drop-ins didn't have a great response, 11 of 67 booked families enquired. We have pencilled in opportunities for parents' meetings on the following dates 27th, 28th and 29th July – further details will follow shortly. In the meantime, we are always happy to arrange a catch-up call with your child's key-person, just send us an email and we will suggest some times and dates that could work

If you made comments that have not been summarised here, please do make an appointment to meet Hollie if you continue to be concerned.